

YEAR R PARENT QUESTIONNAIRE FEEDBACK

Thank you very much for your response to the survey - below are the results.
We had 35 completed questionnaires handed in.

How would you rate the transition activities in the summer term? (Lunch experience, welly walk, session in school etc)

Excellent 67%	Good 30%	Average	Poor	No answer 3%
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How would you rate the quality of information in the first parents evening in July

Excellent 60%	Good 25%	Average 6%	Poor	No answer 9%
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How would you rate the quality of support your child has received in helping them to settle into school life?

Excellent 77%	Good 33%	Average	Poor	No answer
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How would you rate the quality of information and advice you get from the office?

Excellent 66%	Good 25%	Average 6%	Poor 3%	No answer
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How would you rate the presence of Head teachers and availability to speak to them if required?

Excellent 71%	Good 39%	Average	Poor	No answer
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Any other comments on things you feel we do well at? Your comments included

- home visits are very useful
- good at dealing with upset children entering school
- excellent classroom displays lovely to see, photos in classroom
- all teachers approachable, making each child feel really welcome, really care
- special mentions to particular staff (thank you they are passed on)
- availability to speak to Head
- children are the priority, made to feel valued, very friendly and welcoming
- great communication with parents
- keeping parents informed of changes
- consideration of siblings
- child comes out smiling
- positive rewards to keep children motivated
- opening doors early to settle children in
- an inclusive school with open attitude to ideas and high standard education

Any other ways in which you feel we could improve? Your comments included. Our response is in blue

- Books as well as bug club (So far children should have only had real books from the classroom/library area to bring home 'Bug Club' starts after Christmas and more details will follow)
- More information about breakfast and After School Club (breakfast club is run by Beechwood we have registration forms in the office area, we also have forms for our After School Club in the office. There is a link on our website with full information including application form and handbook.)

- Children encouraged to drink more during the day (We have reminded all staff to encourage children to drink from their water bottles, all lunch staff ensure all children are given water in a cup at dinner time too and children are able to freely use the toilets and water fountain at playtimes)
- When school calls it comes up as a blocked number so we don't answer (We currently call parents from our fax line to keep our school number available. We can not unblock this because parents would use it to call in and it cannot be answered. If we get no response from you we do send a text to say to call us)
- Formal feedback report about how child is settling in before November parents evening (We have discussed this as a Senior Team and have agreed next year to have all parents evening in first week of October rather than mid November)
- Mistake with dates in newsletters/YR info sessions/facebook/noticeboard (We do check what is being sent out but we appreciate we always have a lot going on so sometimes things get missed. On our new website we will have a live calendar which will also give you important dates for the whole year)
- Text goes to wrong number despite updating (Texts can only be sent to one number which is the person listed as first contact on the yellow forms completed. Please ensure the office is notified if numbers are changed as soon as it happens. If you need to change who receives the text it will also change who is first contact.)
- Make the school grounds cleaner and tidier/clearer pathways in the woodland area (Autumn is a busy time of year with leaves falling unfortunately we have also had 3 cleaners leave/retire so we have been busy recruiting. We are on a recruitment drive and will work hard to ensure our environment is the best it can be)
- No reading books sent home yet (Please see your child's class teacher as this should have been happening)
- Copies of newsletters in bags (We stopped doing this last year as it was far too costly, it is uploaded onto our website and copies put into boards on playground. When each issue is produced the office sends a text to advise parents which includes a note to say that if you would like to receive it by email give your email address to the office - about 90% of YR parents have this by email)
- Layout of room at start of day to ease children entering (We do regular site walks and environment checks staff will continue to review and make drop off easier for you and your child)
- More detailed information to parents about dress up days etc (We will certainly do this)
- Unclear where to record homework (Year R have updated their homework sheet and there is space for feedback on the back)
- Update notice board with current information (All year groups have a notice board in the playground the Year R one is by the shelter in the playground in front of shed - staff will ensure it has current planning, topic overview, newsletter and any other relevant information on it)