

Survey COVID-19 Year R

Responses

	Year R
Number of responses	34

Year R (score 1 very poor-5 excellent)

Questions	Average score (most are out of 5)
How well supported by the school have you felt during the closure?	4/5
How well do you feel the school has kept in contact with you during the closure?	4/5
How well informed were you of any updates?	4.2/5
How would you rate the quality of Zoom online sessions?	4/5
Did you find the Zoom sessions useful when teaching the weeks activities	Yes 85%
How good did you find the variety of activities on offer for your child.	4/5
Has the work that has been set at a suitable level for your child to access at home?	Yes 85%
If your child returned to school how would you rate the organization of reopening?	4.5/5
If your child has returned to school, how would you rate how safe you feel your child is?	4.3/5

Positive comments

- Thank you the Zoom sessions especially have been great and the children appreciate being able to speak to each other and their teacher.
- We are so impressed with the support we have received from Glenfield and we love the timetable each week it makes it so much easier to see what to do each day.
- I just think Glenfield has been amazing. I am so grateful to how they have reacted to Government directives but with huge love and compassion for the children. My son is happy, safe and learning with his friends again. You have kept us brilliantly informed. Well done and Thank you. And I am so thankful they are looking out for my child's safety to the highest standard. Thank you so much for all you have done.
- The school have done amazingly well under such difficult circumstances. I would recommend them to anyone.
- My child is happy and the support with continuing schooling through this pandemic has been amazing – thank you
- Definite improvement with the weekly plan provided in last few weeks and an indication as to which level of resources to use. I appreciate it was a scramble at first to get some content online, lots of activities but unsure what to do with them. The newer way of presenting them is much appreciated as is the way the info is online. Likewise the Zoom sessions are much better with children being muted. We are aware that some school have produced very little for their student body to be getting on with so do appreciate the effort to get content out there. We also realise it is work in progress for us all so thank the school's efforts. Finally, I think we have all reaffirmed during this ongoing situation just what a fantastic job

the teachers do. They are greatly missed in our children's lives and we CANNOT WAIT to hand the reins back to the professionals. Thank you.

- I think Miss Cooke has run the Zoom sessions amazingly. Personally I haven't found them useful but that's simply logistics. I find it easier to go through the work with my child without the inevitable trickiness of coordinating Zoom sessions. I did think the Zoom sessions were lovely for the children to see each other and their teachers from time to time and appreciate many people find them useful. Thanks Miss Cooke for all you have been doing.
- The school has done a wonderful job in a really difficult time. It cannot be faulted how much support has been given. Thank you
- My child was not interested in doing the Zoom calls as she got too upset about seeing her friends. However I would do the session with her after as it was sent to me. They were so easy to follow. I don't think Glenfield could possibly make my child any safe, she is over the moon to be back and feels safe and happy. She has her bounce back.
- Brilliant
- All staff supportive and positive. Clear expectations on what to expect on children's return. Thank you Glenfield.
- Very thankful to all the staff for their excellent organisation and positive attitude during this time.
- Staff have been amazing.
- Returning to school has been very organised and well informed. Very good safety measures put in place. My child loves the way the school is now.
- From when the school closure rumour started to now. The support has been excellent in every way. You are all amazing.
- We cannot thank the school enough for all they have done.
- School has made good effort to support students and parents during closure period
- My child is doing loads at home but would love to come back to school.

Survey COVID-19 Year 1

Responses

	Year 1
Number of responses	28

Year 1

Questions	Average score (most are out of 5)
How well supported by the school have you felt during the closure?	4.4/5
How well do you feel the school has kept in contact with you during the closure?	4/5
How well informed were you of any updates?	4.4/5
How would you rate the quality of work being sent home?	4.2/5
How did you find the communication with the class teacher	4/5
Were you confident in knowing how to ask for help?	4/5
Has the work that has been set at a suitable level for your child to access at home?	Yes 93%
How useful were the individual class websites?	3.7/5

If your child returned to school how would you rate the organization of reopening?	4.5/5
If your child has returned to school, how would you rate how safe you feel your child is?	4.5/5

Positive comments

- Thank you for being amazing during this period, all the staff have done an incredible job in supporting home learning, returning to school and with keeping in touch. I cannot fault anything and feel very lucky my child goes to such a lovely, caring and brilliant school. Thank you Glenfield Team.
- You have been brilliant
- Well done as always to the Glenfield team and thank you for your support.
- Glenfield have been absolutely amazing throughout COVID-19 they have gone above and beyond to ensure children are safe, nurtured and not forgotten. They have been amazing and I cannot thank Glenfield staff enough
- You've all done an incredible job. Communication from heads has been fantastic. Thank you so much.
- I think the school and everyone involved has been fantastic throughout. The work coming home was excellent and the care that went into it outstanding. My child was excited to return when lock down was lifted and with the additional guidance we were both confident in his safety and continued excellent education standards. Thank you very much to Miss Cook and all the staff that have supported so well.
- We personally feel very well supported by the school and we completely understand that we were all finding our feet at the beginning.
- All the staff have been brilliant throughout and have made the children returning to school as seamless as possible. Well done.
- Well organised during the re-opening
- The staff at Glenfield have done amazing at making my child feel happy and confident to return back to school. They have communicated with me from day 1 of the school closing and have offered any help or support we have needed. Thank you so much Glenfield.
- Very well organised in very stressful situation. Thank you.
- I'm very happy with how settled my children are on their new daily life routine

Survey COVID-19 Year 2

Responses

	Year 2
Number of responses	21

Year 2

Questions	Average score (most are out of 5)
How well supported by the school have you felt during the closure?	3.5/5
How well do you feel the school has kept in contact with you during the closure?	3.4/5
How well informed were you of any updates?	4/5

How would you rate the quality of work being sent home?	3.4/5
How did you find the communication with the class teacher	3/5
Were you confident in knowing how to ask for help?	4/5
Has the work that has been set at a suitable level for your child to access at home?	Yes 67%
How were the activities sent by Marvellous Me?	3.4/5
If your child returned to school how would you rate the organization of reopening?	3.9/5
If your child has returned to school, how would you rate how safe you feel your child is?	3.8/5

Positive comments

- Thank you
- Really good activities sent
- Appreciate being able to collect work from school
- Thanks for all of your hard work in making the children as safe as possible. Children have loved being back.
- Thank you for your support in such a testing time for everyone.
- Very happy with how my child has adapted to the new routine and that's all thanks to the school and staff.

Concerns or questions/suggestions raised (Grouped)

- User friendly website – finding activities parents understanding where to find it
- Weekly timetable for week to help organize learning for parents
- I think the school should have done a rota system to allow more children back like other schools have done. Other schools have done it differently and got more children back. Disappointed my child didn't get a space [This is what we had planned to use when we re-opened more widely however overnight the guidance changed so we had to create bubbles based on the size of our environments and staff available. We did start at 80 spaces but after a couple of successful weeks we able to increase to 96 and accommodate most people on our waiting list made up of keyworkers now being called back to work. Each school has its own unique circumstances e.g number of staff available to teach, environment, cleaning staff, number of staff not class based and this all affects the offer. Our plan was agreed and shared with Governors and the Trust.](#)
- Just worried how our children will cope when the schools reopen when they haven't been to school and others going. Feel like our kids will be far behind. Hopefully they will be given help to catch up with others. Transition into other year groups. [Teachers are planning a recovery curriculum where we will make assessments about where children are and their next steps. Any children behind will have support to catch up using any resources we have available. Teachers are very mindful of this. We will of course hope to start back up parents evening in one form or another so we can keep you informed too.](#)
- Disappointed there has not been a school space available for my child. [We totally understand your frustration.](#)
- Too many ways of communicating. Too many links, websites, applications. I expected just simply lessons – something that could be recorded – played, stopped and replayed. Still I am

grateful for the support my kid has been given. More online lessons We appreciate this and worked hard to get learning out to you all trying to take into account that everyone has different preferences and access to IT. The Trust now have a working party to help all schools create a blended learning offer for the future. We appreciate this doesn't help now but we acknowledge this. We are also switching our management Information System so will help us streamline the ways we communicate in the future

- No call to check we were ok. We are calling a third of our parents every week and continue to do so. These are parents of children who are vulnerable or are receipt of Free School Meals. We also asked teachers to let us know of any parents that they have had no signs of being online, accessing learning, communication with staff. We then called these parents to check they were ok. Again our contact details were continually given out and parents asked to contact us with any concerns or queries which some did and we have been able to assist.
- Work to be printed off at school This was offered at the start but we had so few people collect we only continued doing this for people that asked. Parents that called or emailed for extra work books, copies, resources were given them and they were available at the office.
- Prefer the more streamlined nature of work getting now and having it set in advance. We are pleased this is working much better and will put this into our future plans.
- I am worried about education gaps / we have been using maths writing and spelling books instead – bit overwhelmed by all the work being sent home Our message from the start has been that the happiness is of most importance over school work. Anything your children have done will benefit. Teachers are good and skilled at helping children catch up and plug any gaps which we hope to be able to do in September.
- I feel year 2 have been forgotten about. No phone call. No transition, child is worried about junior school. There is a plan in place for transition and will be out this week. We couldn't plan this too early due to changing Government advice and the need for us to thoroughly risk assess. Staff have been working really hard on numerous meetings with Beechwood and any other school about transition and where the children were in their learning. They have also been creating data to support the new schools planning. Phone calls are made to a third of the school weekly including all vulnerable children and those in receipt of Free School Meals. Any other family that we were told about from Class Teacher that had not interacted with them we called them too. Our main feeder Beechwood are also offering opportunities for children to meet their classteacher online.
- Some teachers seem very impersonal and very limited face to face. No communication with child's bubble teacher. Teachers have been working really hard over the last few months and have not only had their class to plan and create resources for but have taken part in wider school development issues. We are now working with the Trust to develop a blended learning offer that will be equal across school and in line with other Hamwic schools. Since being back in school there is limited time for any feedback from child's bubble teacher due to the strict leaving times at the end of the day. If you have any queries you are welcome to call the school and ask for the teacher to call you. If the teacher thought there was an issue they will be in touch.